celebrating 25 years of strengthening families
OUR MISSION:
STRENGTHENING FAMILIES

EL BUEN SAMARITANO is an outreach ministry of the Episcopal Diocese of Texas committed to helping Latino and other families in Central Texas lead healthy, productive and secure lives through high-quality and affordable health-care, education and financial security services.
Dear friends,

With the celebration of our 25th year of service and the development of a strategic plan, 2012 was a monumental year for El Buen Samaritano. The 25th anniversary gala, the Gala de Esperanza, gave new energy to board members, staff and volunteers. They re-calibrated their efforts to ensure clients are receiving high-quality programs and services. Most importantly, we enhanced our Promotores Program through the launch of the Community Health Worker Certification Program, kicked off the Nuevos Senderos Youth Leadership Program, and through the strategic planning process, identified our three focus areas: health, education and financial security.

In the summer of 2012, as we prepared for the implementation of our 2012-2017 Strategic Plan, we created the position of senior director of operations and program development and hired Ron Morales to fill that position. Ron is a master’s level social worker with 40 years of experience as a direct-service clinical practitioner and as an administrator within the areas of mental health, child welfare, domestic violence and early-childhood education. Ron’s position has been instrumental as we lay the foundation for the projected growth in our strategic plan.

Our 25th anniversary took us on a historical journey. In its early years, El Buen Samaritano’s form of support came mostly from church bake sales. Programs and services consisted of a soup kitchen, clothing closet, food pantry and literacy classes. Today, thanks to grants, contracts and individual donations, El Buen Samaritano offers high-quality, low-cost health, education and financial security services with a mission to strengthen families—all in one location.

Families who access our services are not a homogeneous demographic. Adults are working, primarily Spanish-speaking but eager English learners who bank, shop and work within Bastrop, Hays, Travis and Williamson Counties. Their children may or may not be English speakers. They participate in our afterschool programs to keep their minds active and advance their education. Overall, El Buen’s client families are active participants in the greater community.

We could not fulfill our mission to strengthen families in Central Texas without your support. I invite you to learn about the impact your support makes on Central Texas families in the following pages.

Sincerely,

Victor Azíos
The Rt. Rev. Dena Harrison
Chair of the Board

Carl D. Angel
President

Rudy Soto, Jr.
Vice-President

Charles Kline
Treasurer

Cathy Little, M.D.
Secretary

The Rev. William Bennett
Chair, Strategic Planning Committee

The Rev. Lisa Stolley Hines
Chair, Governance Committee

Elizabeth Townsend
Chair, Development Committee

Vickie Blumhagen
Member

The Rev. Miles R. Brandon
Member

Jennifer Cawley, J.D.
Member

Jaime Chahin
Member

The Rev. Chris Duncan
Member

Laurie Eiserloh
Member

Carole Gebhard
Member

Chris Martin
Member

Manuel Escobar
Chancellor
Dear friends,

In 1987, a group of good Samaritans had a vision and passion to feed the hungry. From that small seed grew a mission which over the next 25 years continued to hold a pivotal role in our community.

Today, El Buen Samaritano does more than feed the hungry. We have continually developed our organization’s capabilities in response to the expressed needs of our community to provide a safe environment with access to high-quality health care, educational opportunities and financial security services. We remain determined to focus on this goal and are ever vigilant in the face of constant change and the necessary adjustments required in the fast-moving health care field. El Buen Samaritano is proud and blessed to have amassed a tremendous set of talents and an amazing group of people:

- Donors, sponsors and partners whose gifts are selflessly offered and given
- More than 700 annual volunteers who assist across all departments and community events
- A staff of over 70 employees who excel in a variety of disciplines and effectively blend their talents in pursuit of a common goal
- The members of the Board of Directors who guide the mission and govern with their heads and hearts

**What can I do?** The need for good Samaritans and El Buen Samaritano is greater now than it’s ever been. If you feel a need to make a difference in your community, we invite you to begin your journey with us.

The members of the Board of Directors of El Buen Samaritano continue to honor our pledge to keep alive the spirit and vision of those who came first. We are further committed to providing our donors with the stewardship and fiduciary responsibility required to ensure their gifts and intentions will be fulfilled. We thank you for all your gifts and support. In our present economic times, our philanthropy becomes even more important in the advancement of the goals of El Buen Samaritano and to those we serve.

If you have any questions, you are encouraged to contact me or any member of the Board of Directors, or the organization’s Executive Director, Víctor Azíos.

Sincerely,

Rudy Soto
“After experiencing firsthand the relief that comes with knowing you’re not alone, I wanted to find ways to help. I then began giving back at El Buen Samaritano as a way to show my gratitude for the help I received.”

—Juan
Moving to a different city can be stressful and overwhelming. But moving to a country where the culture and the language are vastly different from the place you’re born is a completely different story. Such is the story of Juan Rosa, who moved from San Salvador, El Salvador, to Los Angeles, California, in 1986 after escaping the guerrillas who kidnapped him. Through a difficult transition period following an accident, Juan and his newly wedded wife, Patricia, found their way to Austin, where they faced economic barriers due to his recent injury, joblessness and a baby on the way. It was then when Juan sought guidance through El Buen Samaritano.

El Buen Samaritano’s Food Pantry and Wallace Mallory Clinic helped Juan and his family when they lacked health insurance and a job. While recovering, Juan enrolled in the English as a Second Language Program, which helped him prepare for a stable future with sustainable employment. Meanwhile, his wife turned to the clinic for prenatal care and El Buen’s Comenzando Bien© (Healthy Beginnings) Prenatal Education Program. She was later referred to El Buen’s Nutrition Program, where she learned healthy eating tips that to this day the entire family practices every day.

Thanks to your support, Juan has received his GED diploma and is currently employed as El Buen Samaritano’s Healthy Living Coordinator. Patricia continues to utilize the clinic, while their oldest daughter, Bea, finishes her time at the Child Learning Center and prepares for kindergarten. Through the services El Buen Samaritano has provided, Juan continues to prepare his family for a financially secure future.

Holistic Health
The Wallace Mallory Clinic offers uninsured and medically underserved families and individuals a wide variety of services that give patients the tools they need to improve their health. Patients of the Wallace Mallory Clinic also have access to preventive services, such as disease prevention classes, one-on-one nutrition counseling sessions and a robust Exercise Program.

Prenatal Health Education
Prenatal Health Education is a four-session program based on the March of Dimes’ Comenzando Bien© curriculum, which provides women and their families information about a healthy pregnancy; creates a supportive environment promoting healthy behaviors; and empowers participants to become assertive, informed consumers of prenatal care services.

Food Assistance
The Food Pantry offers food to families who cannot afford to purchase sufficient nutritious food due to limited financial resources. In addition to registering for food at the Food Pantry, individuals and families are encouraged to access the wide array of programs and services available at El Buen Samaritano, such as the Community Garden or another community garden close to their homes to increase their access to additional fresh, nutritious food.

WATCH JUAN’S FULL STORY AT BIT.LY/ELBUEN-REPORTS
LEARNING COMES EASY AT EL BUEN

Anita Trejo

“I LIKE COMING TO EL BUEN BECAUSE THEY OPEN MY MIND AND GET ME TO THINK OUTSIDE THE BOX.”

-Anita
Summer Day Camp
The main goals of El Buen’s Summer Day Camp are to keep children ages six through 12 engaged in academic activities, stay fit and spend time outside throughout the summer. Our academic activities revolve around math, science, reading and writing. El Buen Samaritano’s Summer Day Camp also provides every child with a healthy, nutritious lunch four days a week prepared by our very own chefs.

Early-childhood Education
The Child Learning Center provides El Buen’s clients with the opportunity to attend programs and services while their children are being cared for in a safe and academic-focused environment.

Reading & Literacy Skills
With an emphasis on literacy, El Buen Samaritano’s Reading Buddies Program is designed to teach children between the ages of six and 12 important literacy components such as plot, characterization, setting and conflict with activities such as library trips, reading scavenger hunts, creating characterization posters, and performing in a readers’ theater play.

She was two years old when she began her educational journey at El Buen Samaritano. Now in third grade, Anita can clearly see the benefits of participating in our Child Learning Center and Afterschool Programs.

At the Child Learning Center, she was able to grasp the alphabet, numbers and basic preliteracy skills, which gave her a head start when she began elementary school. Looking around the Child Learning Center now, Anita remembers being taught the basic concepts and reflects on how far she’s come. “When I started school, I already knew my numbers, the shapes and the alphabet,” Anita said.

El Buen Samaritano continues to prepare Anita through year-round education programs, and she is grateful to El Buen for helping her academically. “In Reading Buddies, they taught me about the plot, summary, setting and the message. And now in school, they’re talking about that, and I already know it because El Buen taught me. Some of my classmates say, ‘why does Anita always get 100 percent?’ So, I thank El Buen many times.”

Early-childhood development and cognitive reasoning are formed during the first six years of a child’s life. Thanks to you, Anita is well on her way to a successful education.

Watch Anita’s Full Story at bit.ly/elbuen-reports
## REVENUES AND OTHER SUPPORT

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<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Government Contracts</td>
<td>$1,894,282</td>
<td>33.02%</td>
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<tr>
<td>Corporate &amp; Foundation</td>
<td>$1,603,934</td>
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<tr>
<td>Program Revenue</td>
<td>$834,224</td>
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<td>Individuals &amp; Faith-Based Partners</td>
<td>$798,098</td>
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<tr>
<td>Episcopal Support</td>
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<tr>
<td>Investment Income</td>
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<td><strong>Total</strong></td>
<td><strong>$5,736,799</strong></td>
<td><strong>100%</strong></td>
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## EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>$4,446,504</td>
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<tr>
<td>Development</td>
<td>$269,586</td>
<td>5.41%</td>
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<tr>
<td>General and Administrative</td>
<td>$264,745</td>
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<tr>
<td><strong>Total</strong></td>
<td><strong>$4,980,835</strong></td>
<td><strong>100%</strong></td>
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OUR VOLUNTEERS

2011-2012

VOLUNTEERS 733
HOURS SERVED 10,325
IN-KIND VALUE $210,246

SUPPORTING:

• ONGOING PROGRAMS AND SERVICES
• EVENTS:
  ○ HANDS FOR HOPE
  ○ BREAKFAST WITH SANTA
  ○ GALA DE ESPERANZA

JOIN OUR VOLUNTEER TEAM
CHILD LEARNING CENTER ASSISTANTS
ESL INSTRUCTORS
FOOD PANTRY ASSISTANTS
HEALTHY LIVING ASSISTANTS
YOUTH SUMMER CAMP ASSISTANTS
GARDEN & NUTRITION VOLUNTEERS
SIGN UP TODAY
WWW.ELBUEN.ORG/VOLUNTEER

CONGRATULATIONS TO OUR VOLUNTEER
DOREEN BALBUENA
WHO WAS HONORED AS A SERVICE SCHOLAR AT THE UNIVERSITY OF TEXAS AT AUSTIN IN 2012.

EL BUEN SAMARITANO CELEBRATES ITS 20TH ANNIVERSARY
2003

EL BUEN SAMARITANO MOVES INTO CURRENT THREE-BUILDING, 11-ACRE CAMPUS
2007

CLINIC EXPANDS BY 30%, SEEING 6,000 PATIENTS
2011

2012
Through a wide variety of primary care, behavioral health and preventive health services, El Buen Samaritano equips uninsured families and individuals with the tools they need to improve their health. The organization’s unique approach to a holistic system of care proves the effectiveness of integrated health year after year. **Eighty-two percent of Integrated Behavioral Health patients, who remained in the program for three months, saw an improvement of 50 percent or more in their depression scores in Fiscal Year 2011-2012.**

Much of the success is attributed to how closely our behavioral health specialists work with our primary care providers, nutrition counselors and the Exercise Program to ensure families and individuals have the tools they need to strive for better health. This makes El Buen Samaritano a popular health home for Central Texas’ uninsured. In the last three years, El Buen Samaritano’s clinic capacity doubled, serving slightly more than 6,000 Central Texans in Fiscal Year 2011-2012.

**PROGRAM STATISTICS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Integrated Behavioral Health Visits</td>
<td>989</td>
</tr>
<tr>
<td>Clinic Visits</td>
<td>17,708</td>
</tr>
<tr>
<td>Nutrition Visits</td>
<td>270</td>
</tr>
<tr>
<td>Exercise Participants</td>
<td>635</td>
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The education programs at El Buen Samaritano seek to strengthen families by providing learning opportunities for adults and children of all ages. El Buen’s robust adult education program provides English as a Second Language, GED Preparation, Citizenship, Adult Basic Education, Spanish Literacy and Computer Instruction to more than 1,800 adults per year.

Additionally, the Child Learning Center (CLC) allows adults to further their education while their children explore language, socialization and games. In Fiscal Year 2011-2012, 421 children enrolled in the CLC. This helped over 1,800 adults focus their efforts in adult education classes and over 600 in exercise classes. The CLC’s preliteracy curriculum also helped El Buen’s youngest learners jumpstart their education. More than 75 percent of students achieved Texas Essential Knowledge and Skills (TEKS) recommended benchmarks after attending classes.

Studies show that children’s cognitive development and academic enrichment advance at a higher rate when they have the winning combination of healthy, balanced meals, daily physical activity and family support. Our afterschool programs stress the importance of healthy eating, physical activity and family involvement. In Fiscal Year 2011-2012, all youth enrolled in the Reading Buddies literacy program and the Afterschool Tutoring program showed improvement in academics, in their reading levels and on their report cards.

**PROGRAM STATISTICS**

<table>
<thead>
<tr>
<th></th>
<th>Numbers</th>
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</thead>
<tbody>
<tr>
<td>ADULT EDUCATION STUDENTS</td>
<td>1,843</td>
</tr>
<tr>
<td>AFTERSCHOOL PROGRAMS STUDENTS</td>
<td>468</td>
</tr>
<tr>
<td>CHILD LEARNING CENTER STUDENTS</td>
<td>421</td>
</tr>
</tbody>
</table>
FINANCIAL SECURITY FOR THE WHOLE FAMILY

Fifteen percent of Travis County residents live below the Federal Poverty Level.

El Buen Samaritano is partnering with other community agencies to bring financial security programming to Central Texans. The organization’s vision is to provide multi-generational strategies that encourage and inspire families to learn, earn, save and give, while they encourage and inspire others toward financial security.

One component of El Buen Samaritano’s financial security services is the food pantry. In Fiscal Year 2011-2012, nearly 19,000 individuals received 149,000 lbs. of healthy food from the food pantry. In addition to registering for Food Pantry services, families and individuals are encouraged to access the wide array of programs and services available at El Buen Samaritano. Families are especially encouraged to join El Buen Samaritano’s Community Garden or other community gardens close to their homes to increase their access to fresh, nutritious foods.

<table>
<thead>
<tr>
<th>PROGRAM STATISTICS</th>
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<tbody>
<tr>
<td>FOOD PANTRY VISITS</td>
<td>5,574</td>
</tr>
<tr>
<td>FOOD PANTRY CLIENTS</td>
<td>18,950</td>
</tr>
<tr>
<td>POUNDS OF FOOD DISTRIBUTED</td>
<td>149,000</td>
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With seed funding from the Episcopal Diocese and two local Episcopal churches, El Buen opened its doors in 1987. While a faith-based mission of the Episcopal Church, we welcome clients, volunteers and staff from a wide array of backgrounds, faith traditions and beliefs.

We partner with local Episcopal churches and schools who volunteer on our campus and help all who come to El Buen to search for new opportunities. We share our campus with Iglesia Episcopal San Francisco de Asís–San Francisco de Asís Episcopal Church.

Over the past year, we have more intentionally re-engaged with Austin-area Episcopal churches and have had excellent participation with the churches and the local Episcopal schools. To that end, this year St. Stephen’s Episcopal School and St. Andrew’s Episcopal School changed from their friendly rivalry celebrated during their last football game–Harvest Bowl–to a joint effort to raise food together for the Hands for Hope Thanksgiving Event. Their solid efforts resulted in enough food to feed 1,400 families during our event.

While we were born out of the Episcopal Church, our goal, as a mission, is to continue to act as the Good Samaritan–welcoming the stranger, tending to their wounds, aiding in basic needs and bridging the gap between cultures.
Sponsorships with El Buen Samaritano allow for unique and exclusive access to one of the most rapidly growing demographics in Austin. As a sponsor, you will be providing the resources necessary to ensure the longevity and sustainability of the organization. In addition to the tangible benefits outlined below, your generosity will help advance working families as they contribute to Austin’s thriving community.

**SPONSOR BENEFITS:**

- Through a variety of multi-channel media strategies, sponsors are associated with El Buen Samaritano’s reputable brand.

- El Buen Samaritano receives regular exposure in major English and Spanish media outlets.

- Premier events have been featured in the Austin American Statesman, Univision, Telemundo, KVRX, KXAN, Fox 7, ¡Ahora Sí!, West Austin News, El Mundo Newspaper, YNN, The Austin Chronicle and many others.

- Annual supporters may choose to reserve volunteer spots for upcoming events which interest their employees or members.

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**EL BUEN SAMARITANO’S 2013-2014 EVENTS**

**YOUR HEALTH, YOUR FAMILY DAY**  
Saturday, April 27, 2013  
Saturday, April 26, 2014

**SUMMER LEARNING FUN FEST**  
Saturday, August 3, 2013  
Saturday, August 2, 2014

**HANDS FOR HOPE**  
Saturday, November 23, 2013  
Saturday November 22, 2014

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**FIND OUT MORE AT BIT.LY/ELBUDEN-GETINVOLVED!**
Meet Beth Townsend, Attorney at Jackson, Sjoberg, McCarthy & Townsend, L.L.P. Beth is a member of the Board of Directors and Chair of the Board’s Fund Development Committee. During her tenure on the Board, Beth’s passion and dedication in support of El Buen has inspired so many. We asked her what drives her service and giving.

How long have you been a member of El Buen Samaritano’s Board of Directors?  
I have been on the Board since May 2010.

What compelled you to serve in this capacity?  
I had been interested in the mission of El Buen Samaritano for several years but had another board commitment and needed to serve out my term on that board. Little did I know just how profoundly El Buen Samaritano impacts the lives of the families it serves through education, health, wellness, nutrition and exercise.

Aside from being the Chair of the Board’s Fund Development Committee, you’re one of El Buen’s regular donors. What is your philosophy of giving? 
My parents, in-laws and husband have provided me with a great example of why giving is the right thing to do. I try and ascribe to the philosophy of "to whom much is given, much is expected" in my daily life. I have been extremely fortunate to have education, health and a good job. And I am hopeful that my contributions will help others to achieve their goals.

You’re a great champion for El Buen Samaritano. What does it take to be a champion like you?  
All it takes is a willingness to give time and resources to a cause you're passionate about. I encourage the Austin community to join me in supporting El Buen Samaritano.
2011-2012

DONORS

THE FOLLOWING MADE CONTRIBUTIONS OF MORE THAN $500 FROM OCTOBER 1, 2011 TO SEPTEMBER 30, 2012.

3M Foundation
AARP Foundation
Mr. and Mrs. Gregory Abell
AmeriGroup Corporation
Ms. Helen Anderson
Mr. and Mrs. Carl Angel
Mr. and Mrs. Atiyeh Assaf
AtraZeneca HealthCare Foundation
Mr. and Mrs. Bob A. Ayres
Mr. and Mrs. Robert Ayres
Mr. Victor Azios
BAE Systems Employee Community Inc.
The Rev. and Mrs. William M. Bennett
Dr. and Mrs. Guy Blumhagen
Ms. Ann Boswell
The Rev. and Mrs. Miles R. Brandon
Broadway Bank
Mr. and Mrs. Hayden Brooks
Mr. and Mrs. Keith C. Brown
Ms. Corrine Brue
Mr. Francisco Cardenas
Cathy and Dwight Thompson Foundation
Ms. Jennifer Cawley
Centene Management Company
Central Health

Ms. Sally N. Clark-Raphael
Mr. and Mrs. Malcolm Cooper
Mr. Iván Dávila
Dr. Julia de Wette
DEEP
Dell Direct Giving Campaign
Mr. William R. Dickson
Ms. Donna Lou DiDonato
Dollar General Literacy Foundation
Donald D. Hammill Foundation
The Episcopal Church of the Good Shepherd
Episcopal Diocese of Texas
Episcopal Foundation of Texas
Federal Emergency Management Agency
Forestar
Ms. Sandra S. Freitag
Frost National Bank
Mr. and Mrs. Thomas Gebhard
Global Impact
Ms. Linda S. Gorzycki
Mr. and Mrs. Roger Hall
The Rt. Rev. Dena A. Harrison
Hohmann, Taube & Summers, LLP
Hospira Employee Campaign
Mr. and Mrs. William Hudson
IBM Employee Services Center
Jackson Sjoberg McCarthy & Townsend
Mr. and Mrs. David B. Jemison
Ms. Velma M. Jordan Estate
Jubilee Ministry
Mr. and Mrs. Charles Kline
Kohl’s Illinois, Inc.
Ms. Josephine D. Krouse
LCRA Employees’ United Charities
Mr. Peter C. Leonard
Dr. Cathy Little and Dr. James Little
Local Independent Charities
Lola Wright Foundation
Ms. Laura Longoria
March of Dimes Central Texas Area
Mr. and Mrs. Jim Martin
Mr. Steven Mobley
Ms. Erin C. Moore Estate
Mr. and Mrs. Phillips Nazro
Mr. Thomas E. Nelson III
Mr. and Mrs. Earl J. Nesbitt
Network for Good
Mr. and Mrs. Scott O’Hare
Prudential
Mr. Alec Rhodes
Mr. Douglas Brothers and Ms. Lynn Rupp
Safeway Inc.
Mr. and Mrs. Richard W. Schmidt
Mr. Dale L. Seiler
Mr. and Mrs. Philip Siegel
Mr. and Mrs. John Sillers
Mr. and Mrs. Barry Simon
Mr. Rudy Soto
St. Andrew’s Episcopal School
St. Christopher’s Episcopal Church
St. David’s Foundation
St. Luke’s Episcopal Health Charities
St. Luke’s on the Lake Episcopal Church
St. Matthew’s Episcopal Church
St. Stephen’s Episcopal School
Mr. and Mrs. Carl Stolle
Susan G. Komen For the Cure
Temple Hoyne Foundation
The Cooper-Free Group at RBC Wealth Management
The Garber Family Foundation
The Keith Beers and Helen Laughlin Beers
The Michael & Susan Dell Foundation
Mrs. Barbara J. Thurman
The Rev. and Mrs. Bowman Townsend
Trinity Episcopal School of Austin
Mr. Sam Turner
United HealthCare Services
Mr. Billy Webb
Ms. Elizabeth W. Welder
Ms. Mary White
Workforce Solutions
Your Cause.com

THANK YOU!